Governance, Leadership, and Direction (GLD)		
Standard	**Standard Text**	**Title /Policy Number**
GLD.1	Governance structure and authority are described in bylaws, policies and procedures, or similar documents.	GLD Plan
GLD.1.1	The operational responsibilities and accountabilities of the governing entity are described in a written document(s).	GLD Plan
GLD.1.2	Those responsible for governance approve the hospital's program for quality and patient safety and regularly receive and act on reports of the quality and patient safety program.	GLD Plan
GLD.2	A chief executive(s) is responsible for operating the hospital and complying with applicable laws and regulations.	GLD Plan
GLD.3.1	Hospital leadership identifies and plans for the type of clinical services required to meet the needs of the patients served by the hospital.	GLD Plan
GLD.3.2	Hospital leadership ensures effective communication throughout the hospital.	GLD Plan
GLD.6	Hospital leadership is accountable for the review, selection, and monitoring of clinical or nonclinical contracts.	GLD Plan,CSS.LAB.GL.004.v08 Laboratory Quality Manual (4.0 Management Requiment Pg 7) Management of diagnostic imaging and interventional services (CSS/IM/016)
GLD.6.2	Hospital leadership ensures that independent practitioners not employed by the hospital have the right credentials for the services provided to the hospital's patients.	Medical Specialist credentialing MD/MA/001
GLD.8	Medical, nursing, and other leaders of departments and clinical services plan and implement a professional staff structure to support their responsibilities and authority.	GLD Plan
GLD.9	One or more qualified individuals provide direction for each department or service in the hospital.	GLD Plan

GLD.10	Each department/service leader identifies, in writing, the services to be provided by the department, and integrates or coordinates those services with the services of other departments.	Departmental Management Plan.Goals and Objectives
GLD.11.2	Department/service leaders select and implement clinical practice guidelines, and related clinical pathways and/or clinical protocols, to guide clinical care.	GLD Plan
GLD.12	Hospital leadership establishes a framework for ethical management that promotes a culture of ethical practices and decision making to ensure that patient care is provided within business, financial, ethical, and legal norms and protects patients and their rights.	Ethical Management Framework(CE/ADM/009)
GLD.12.1	The hospital's framework for ethical management addresses operational and business issues, including marketing, admissions, transfer, discharge, and disclosure of ownership and any business and professional conflicts that may not be in patients' best interests.	Ethical Management Framework(CE/ADM/009)
GLD.12.2	The hospital's framework for ethical management addresses ethical issues and decision making in clinical care.	Ethical Management Framework(CE/ADM/009)
GLD.13	Hospital leadership creates and supports a culture of safety program throughout the hospital.	Culture of Safety Plan
GLD.15	Human subjects research, when provided within the hospital, is guided by laws, regulations, and hospital leadership.	Not Applicable
GLD.16	Patients and families are informed about how to gain access to clinical research, clinical investigation, or clinical trials involving human subjects.	Not Applicable
GLD.18	Informed consent is obtained before a patient participates in clinical research, clinical investigation, or clinical trials.	Not Applicable
GLD.19	The hospital has a committee or another way to oversee all research in the hospital involving human subjects.	Not Applicable